

CCCI^{*}IF

Parts Committee Mandate

- To be an ongoing voice for the Parts component of the professional collision repair business.
- To present a balanced message on all issues to all industry stakeholders.

CCIF Aftermarket Parts Committee

Rodney Hughes - Allstate

Merv Hefferman – Quinte Bumper and Fender

Colleen McKenzie – Automotive Retailers
Association of British Columbia

Sharon Wells- General Manager – Collision Clinic – St. Johns, NL

Dennis Hutchinson – Maxim Truck Collision –MB

Dana Alexander – Dana’s Collision Center NB

John Antonioni – ADP Claims Solution Group

Larry Jefferies- CARSTAR Canada

Roy Boyle – AXA Insurance

Julio Bruno – Glenn Merritt Collision – St. Catherines, Ont

Brian Kelleher – Mitchell International

CCIF Parts Committee Background 2000 to 2003

- 1. Best Practices Guidelines for Estimating the Body Material Costs developed and distributed
- 2. Aftermarket Parts
 - Went to the source – facilitated gathering of Aftermarket WD's and gained support – more involvement with other stakeholders
 - Continuous improvement of data available through information providers
- 3. Shared information on activity on Direct Parts issues from other countries and possible impact in Canada
- 4. Look beyond Aftermarket parts – OE & recycled – improve understanding of opportunities and challenges within these segments

CCIF Parts Committee Background 2000 to 2003

- 5. Focus on recycled parts – influence current situation – conduct parts review in Moncton – demonstrated opportunities for consistency at all levels of procurement.
- 6. Given the mandate to organize the Recyclers Forum – “bring all stakeholders together”

CCIF Parts Committee Recyclers Forum

- Mandate from Moncton – for today's meeting
- 1. Identify areas we have control of and can influence
- 2. Identify key industry contributors
- 3. Define realistic expectations
- 4. Consider Best Practices
- 5. Image issues shared with others

CCIF Parts Committee Recyclers Forum

Attendees:

- Tim Donovan - Alberta
- Steve Fletcher - Ontario
- Glenn Hickey - Newfoundland
- Michael Carcone - Ontario
- Ken Boulton
- Ed Cafferty -
- Wayne Riley
- Philippe Fugere - Quebec
- Sylvie Blanchette - Quebec
- Willis Thys - Manitoba
- Ed MacDonald- Nova Scotia
- Howard Berg - Ontario
- Neil James – BC

CCIF Parts Committee Recyclers Forum

There is growing energy and interest in ensuring we understand all the facts and challenges in relation to all aspects of the purchase, use, and distribution of recycled parts in Canada. The perception of and usage of recycled parts varies across Canada today. One thing is clear. Both insurers and collision repairers need them.

The mission the committee has accepted is to make a difference in what you get, help you understand why things are as they are, and what we can do about it.

CCIF Parts Committee Recyclers Forum

Key areas of focus

1. Increased use of automated systems between partners.
2. Usage of original data (appraisal & photos)
3. Standardization of parts condition
4. Returned Parts
5. Value for all stakeholders.
6. Provincial regulations (things we can't easily impact)