

“Need to Know” Committee Report – CCIF Surrey, April 16,2005

One of the topics discussed at the CCIF planning meeting held on Friday, April 15 was the possibility of creating a new topic or committee on various subjects that all stakeholders could benefit from hearing about or updating them on new trends that could all affect us one way or another in the future.

The group decided that the best way to communicate this information would be to create a new committee called, “Need to Know” committee. This new subject or information, “Need to Know” would be shared at each CCIF meetings with the possibility to have a guest speaker or expert elaborate on that particular subject at that time.

CCIF meeting, April 16, 2005 Breakout “Need to Know”

On Saturday afternoon, a breakout session was held and led by Larry Jefferies to discuss and validate how we could incorporate this new topic called “Need to Know” at all CCIF meetings.

The group was asked what key “Industry Issues” were on their minds and for what topics we could help gather information for future meetings.

The topics selected were the following:

Future Vehicle Technology	Parts Distribution Chain
Environment	Paint & Material Technology
Consumer trends/ Education	Software Technology
Insurance procedures	Manufacturers’ Influence
Insurance Trends/Forecast	Technical Information
Right to repair	New products

The group voted on the top three priority issues to start the process:

Manufacturers’ Influence
Insurance Trends/Forecast
Right to Repair

The group also decided to use the opening short video, “Right Now” at future meetings to show what is happening in our industry. This is would be used as the platform to communicate key facts or data that are happening “Right Now” at each opening of every CCIF meeting.

Structure

Chairman, Larry Jefferies from CARSTAR Canada asked Denis Bellemore from NAPA Canada and Ken Bolton from Dominion of Canada General Insurance to co-chair this new committee, so that we would have continuity at each CCIF

meeting. This new topic will help all stakeholders in this industry to communicate on subjects that we all “Need to Know” on a regular basis. Both of them accepted this new challenge.

Their roles would be broken down into four segments:

1. Gather new information or data for the “Right Now” video.
2. Organize and find a speaker with expert knowledge on a given subject to present at the forum
3. Conduct a breakout group at each meeting to gather information on subjects or issues we need to keep all stakeholders aware of, and consider expert speakers at future forums.
4. Create a document with the highlights of this part of the meeting so it can be posted on the CCIF web site, so all stakeholders could read all important “Need to Know” facts.

Next Steps: Fredericton Meeting

It was determined that Mitchell and ADP would provide some key highlights and data so that we can include them in the opening video “Right Now” at the next CCIF meeting in Fredericton on June 18th.

We will have Mr. Ray Datt, President of AIA Canada, as guest speaker to bring the group up to speed on the “Right to Repair” and how and why this will have an impact on our industry.